

## COFFEE AND CHAT

Our next Coffee and Chat will be held on Thursday 27th July. We will offer light refreshments and also have a guest speaker from the Senior's Enquiry Line. Please call the office if you would like to come along and we will hold more if there is enough interest!



## SUPPORT AT HOME PROGRAM

In response to feedback and to allow time to further refine the design, the Australian Government has postponed the new Support at Home Program until 1 July 2025. Thankfully grant arrangements for the Commonwealth Home Support Programme (CHSP) will be extended for a further 12 months to 30 June 2025! If you would like more information please call the office on 3869 1000.

## STAFF MEMBER UPDATE

We farewelled our bookkeeper Veronica at the end of April when she relocated to the country. She was instrumental in a number of system and procedural improvements and we wish Veronica all the best for the future.

We now welcome Vanessa to our team as Bookkeeper. Vanessa has a vast accounting experience in bookkeeping and we also celebrate her French background.




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*“Security,  
Safety &  
Support  
in your home”*

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## KEY SAFE CODES

We have received enquiries regarding Emergency Services accessing your key safe code. Below is the advice we have received from the Queensland Police Service.

The Queensland Police Service do not have a centralised database for Key Access. However, they can store the code on your address record for police to access. If you wish to provide your code, please call Policelink on 131444 for the operator to enter it into the address location record.

Please note Queensland Ambulance and Queensland Fire Brigade **DO NOT** have access to this. You will need to contact them directly and they will advise on their procedure.



### Coffee and Chat

- Thursday 27th July

### Public Holiday

- Wednesday 16th August

### Bus Trip

- Tuesday 19th September—  
**FULLY BOOKED**

## Subsidies—End of Financial Year

Please remember that all receipts for work done by contractors must be received by 27th June. This will give us enough time to process your subsidy before the end of the financial year.

If you do get work done between the 15th –30th June, please submit your receipt to our office by 8th July. No subsidies will be processed after this date. If you have had work done this financial year and not submitted your receipt, we would encourage you to submit the receipt asap or it cannot be processed.

## COVID19

Please remain vigilant about your hand hygiene and cough etiquette as we are now into the colder months. COVID19 is starting to escalate again and health services are also seeing an increase in influenza. Please advise our staff if you are unwell and we will postpone our visit to your house until you feel better. We appreciate your help in keeping our staff safe.



## LAWNMOWING PROGRAM

### CHSP CLIENTS ONLY



We are changing the lawnmowing voucher system as of 1st July and increasing our lawnmowing voucher system to 16 vouchers per year at \$30 each. You now will pay the contractor the full amount and then submit your invoice to our office to receive the \$30 subsidy. We have mailed out a letter to advise of the changes to clients affected.

This only applies to clients who are currently using vouchers. The program is now full and we are unable to accept new clients.



June is Pride Month and our organisation would like to celebrate the LGBTQIA community and promote inclusivity. We want everyone to feel valued, respected and empowered. We support the equal treatment of this community and we want to create a safe space where diversity is celebrated.

## COMMUNITY CAMERA ALLIANCE



Community Camera Alliance is an opportunity to register your closed circuit television (CCTV) system with the Queensland Police Service.

CCTV has become a crucial investigative tool in modern policing. CCTV footage holdings are regularly used to investigate and solve often serious crimes and are invaluable when used as evidence. It provides an unquestionable account of the identity and actions of offenders. CCTV images can potentially reduce investigation times, resulting in swifter outcomes.

Please visit the below website for more information.

<https://www.police.qld.gov.au/safety-and-preventing-crime/community-camera-alliance>

### How do we ensure your privacy and confidentiality is maintained?

We value our client's privacy and confidentiality and state:

- \*All information requested by this service is requested to enable our staff to assist you as a client.
- \*All information gathered is kept in your client file for future reference if required.
- \*You may access this information by arranging a suitable time with the Manager.
- \*This information is totally confidential and kept in a safe and secure manner.
- \*Information will not be used for any other purpose and will only be given to a third party with your consent or if required by law.

## Recent Bus Trip

We had a great day out on our recent Bus Trip "Hidden Gems of Kilcoy". We travelled straight to Kilcoy and had morning tea at the information centre. We watched a short film about the area and then proceeded to a guided tour around Kilcoy. After this tour, we were taken back to Woongooroo Estate for lunch, bush poetry, wine tasting and a vineyard tour to see the Llamas. We ended with a sing-a-long of the old time favourites.



# RESOURCES

## SENIOR SHOPPER

Saving seniors time and money

### What is Senior Shopper?

Senior Shopper is a free phone-shopping service that helps Seniors across Australia get the best price on a range of goods and services such as electrical goods, travel, motor vehicles, computers, mowers, power tools, furniture, white goods, lawn bowls gear, fishing tackle, pools, cameras and more.

You can register with Seniors Shopper on their website to gain access to a range of discounts and offers.

To be eligible for Senior Shopper, you must hold a Queensland Government Seniors Card or Seniors Business Discount Card.

### How to use Senior Shopper

Shop around, decide which item you want to buy, and then contact Senior Shopper with the make, model and the best price you have found. Have your Seniors Card ready. A Senior Shopper consultant will call you back, usually within 24 hours, to advise you of the best price available at the time. If you choose to buy the goods or services on offer, simply place your order with Senior Shopper. The preferred supplier will contact you to organise payment (by credit card, cash or cheque) and delivery.

If you know what you want to buy, visit Senior Shopper or call them on 1300 366 265.

If you would like more information about Senior Shopper or would like help to apply for a Seniors Card, please contact the Seniors Enquiry Line on 1300 135 500

## Spectacle Supply Scheme

Under the Spectacle Supply Scheme, you may be eligible to receive a pair of basic prescription spectacles, once every 2 years.



To apply for assistance under the Medical Aids Subsidy Scheme (MASS), you must:

- be a permanent resident of Queensland
- have held a pensioner concession card, health care card or Queensland Government Seniors Card for at least 6 months.

To book an eye examination with an optometrist registered with Spectacle Supply Scheme.

For more information contact the Spectacle Supply Scheme on 1300 443 570 or

## Contact Us

Contact us for more information about our services:

### Sandgate Home Assist

58 Rainbow St  
Sandgate QLD 4017

(07) 3869 1000

[admin@homeassistservices.com.au](mailto:admin@homeassistservices.com.au)

Visit us on the web at  
[www.homeassistservices.com.au](http://www.homeassistservices.com.au)

Office hours Monday - Friday 8:00 - 4:00pm



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