



SANDGATE HOME ASSIST

HAS HERALD

April—June 2023

CLIENT UPDATES

Our first Coffee and Chat session for the year, will be held on Thursday 27th April. This will be a small forum to keep you informed and up to date about our program.

Our next forum will be held on Thursday 27th July. Please call the office if you would like to come along to either sessions and we will hold more if there is enough interest!

HOME ASSIST INVOICES

If you have work completed by our Field Officers, the labour component of this work is already subsidised. Please don't send in the invoice to our office for a further subsidy as we are unable to give any additional discounts.

EFTPOS MACHINES and PAYMENTS

We have an Eftpos machine in the office on Mondays and Fridays. If you wish to pay by Eftpos, please call into the office on these two days. Invoices are unable to be paid at the Post Office currently. Alternatively, you can pay by bank transfer with our bank details.

PUBLIC HOLIDAYS—OFFICE CLOSED

- 7th April - Good Friday
- 10th April - Easter Monday
- 25th April - Anzac Day
- 1st May - Qld Labour Day

“Security,

Safety &

Support

in your home”

In This Issue

- Client Updates
- Home Assist Invoices
- Eftpos Machines
- Public Holiday Dates
- Website Tool
- Autumn Clean up
- Subsidies for contractor work
- National Volunteer Week
- Important Dates
- Resources
- Bus Trip
- Website Job Requests
- Staff Farwell
- Support at Home



58 Rainbow St, Sandgate QLD

WEBSITE

**SUBMIT
YOUR
JOB
REQUEST**

We have a new form you can use to submit a job request on our website. Simply fill in the details and we will enter your request and send a confirmation email back to you.

www.homeassistservices.com.au



Bus Trip—Kilcoy

•Wednesday 31st May

Coffee and Chat

•Thursday 27th April



We will be farewelling our bookkeeper Veronica at the end of April.

We appreciate the work Veronica has done over the last 2 years. She has been instrumental in a number of system and procedural improvements and has been a valued member of our team.

We wish Veronica all the best for the future.

SUPPORT AT HOME

The Department of Health & Aged Care is moving ahead with changes to all aged care from 1st July 2024. As we get closer, we will be holding information sessions and sending out information as it comes to hand. Feel free to call the manager if you have any specific concerns or questions.

Glengallan Homestead Bus Trip

We had a great day out on our recent Bus Trip to Glengallen Homestead near Warwick. We had morning tea at Warrill View, then continued on to Glengallen Homestead. It was interesting to hear about the Homestead that was originally built in 1864 and the history of the site. They provided lunch for us then we travelled home via Toowoomba.



Subsidies for Contractor Work

Some clients have told us it is difficult to email or get to the post office to mail receipts from contractor work to our office.

If you are having the same trouble, please let us know and a Field Officer can come and collect it from you at no charge

NATIONAL VOLUNTEER WEEK

It is National Volunteer Week from 15th -21st May 2023. We would like to acknowledge the hard work and commitment of the following volunteers: *Bruce, Paul, Cheryl, Michele, Sam, Laura, Stafford and Glennis.*

We would also like to welcome Robyn M, Jackie and Robyn C as our volunteers. Jackie and Robyn M have joined our Management Committee in the role of Secretary and Robyn C is helping in the office.

AUTUMN CLEAN UP!

You can choose from the following list:

Basic Carpet Cleaning—\$20

Pressure Cleaning (2 hours) - \$12

Maid tidy (2 hours) - \$12

Dump Runs (2 hours) - \$20

Gutter Cleaning—\$12

Pest Treatment—\$12

Handyman Service (2 hours)- \$12

(*let the office know the jobs you need done)

We can only assist a limited number of households so call as soon as possible!

CONTACT US—3869 1000

This offer has now EXPIRED due to popular demand. Thank you for supporting this program.

RESOURCES

Australian Government Department of Health and Ageing Newsletter



The EngAged monthly e-newsletter contains updates for the public about the aged care reforms and ageing well. Occasionally they may send you emails inviting you to participate in aged care engagement activities, or informing you of major news relating to aged care programs or the aged care reforms.

If you would like to subscribe to this e-newsletter, please visit the Australian Government EngAged Website

<https://www.health.gov.au/using-our-websites/subscriptions/subscribe-to-our-engaged-newsletter>



Older Persons Advocacy Network

SELF ADVOCACY TOOLKIT

The self-advocacy toolkit equips you with skills, information and resources you need to speak up for better aged care. The website has useful resources for the latest aged care information and insights. OPan help older people to understand the aged care system, register and resolve aged care issues. They help with the following:

- Your aged care rights
- Your aged care options
- Solving common aged care problems
- Protecting yourself from harm
- Help with decision making
- Aged care costs

Website details—<https://opan.org.au/toolkit/your-aged-care-rights>

Phone: 1800 700 600. 8am—8pm Monday to Friday or 10am—4pm Saturday to be connected to your local advocate.

Contact Us

Contact us for more information about our services:

Sandgate Home Assist
58 Rainbow St
Sandgate QLD 4017

(07) 3869 1000

admin@homeassistservices.com.au

Visit us on the web at
www.homeassistservices.com.au.

Office hours Monday - Friday 8:00 - 4:00pm

